



IT - ITeS SSC  
NASSCOM



## Qualification Pack



# Analyst Application Security

QP Code: SSC/Q0903

Version: 4.0

NSQF Level: 5

IT-ITeS SSC NASSCOM || NASSCOM Plot No - 7, 8, 9 & 10, 3rd Floor, Sector 126  
Noida Uttar Pradesh - 201303 || email:sscstandards@nasscom.in

## Qualification Pack

### Contents

SSC/Q0903: Analyst Application Security .....	3
<i>Brief Job Description</i> .....	3
Applicable National Occupational Standards (NOS) .....	3
<i>Compulsory NOS</i> .....	3
<i>Qualification Pack (QP) Parameters</i> .....	3
SSC/N0958: Access API and application for security .....	5
SSC/N0959: Manage application security, hardening and vulnerability .....	12
SSC/N0960: Oversee the Cloud security of deployed applications and solutions to detect potential breaches and compromises .....	19
DGT/VSQ/N0102: Employability Skills (60 Hours) .....	26
Assessment Guidelines and Weightage .....	33
<i>Assessment Guidelines</i> .....	33
<i>Assessment Weightage</i> .....	34
Acronyms .....	35
Glossary .....	36

## Qualification Pack

### SSC/Q0903: Analyst Application Security

#### Brief Job Description

The job involves managing application security hardening and vulnerability assessments, accessing APIs to ensure secure integration, and overseeing the security of deployed applications and solutions. The role focuses on monitoring for potential breaches and compromises, implementing security measures, and maintaining robust defenses against evolving cybersecurity threats.

#### Personal Attributes

This job may require the individual to work independently and take decisions for his/her own area of work. The individual should be result oriented and have a high attention for detail. The individual should also be able to demonstrate communication skills, logical thinking along with willingness to undertake desk-based job with long hours.

#### Applicable National Occupational Standards (NOS)

##### Compulsory NOS:

1. [SSC/N0958: Access API and application for security](#)
2. [SSC/N0959: Manage application security, hardening and vulnerability](#)
3. [SSC/N0960: Oversee the Cloud security of deployed applications and solutions to detect potential breaches and compromises](#)
4. [DGT/VSQ/N0102: Employability Skills \(60 Hours\)](#)

#### Qualification Pack (QP) Parameters

<b>Sector</b>	IT-ITeS
<b>Sub-Sector</b>	Future Skills
<b>Occupation</b>	Information and Cyber Security
<b>Country</b>	India
<b>NSQF Level</b>	5
<b>Credits</b>	17
<b>Aligned to NCO/ISCO/ISIC Code</b>	NCO-2015/NIL



IT - ITeS SSC  
NASSCOM



सत्यमेव जयते  
GOVERNMENT OF INDIA  
MINISTRY OF SKILL DEVELOPMENT  
& ENTREPRENEURSHIP



NCVET  
कौशल गुणवत्ता प्रगति



NSDC  
REIMAGINE FUTURE

## Qualification Pack

<b>Minimum Educational Qualification &amp; Experience</b>	Completed 2nd year of UG (UG Diploma) (of 3-year/ 4-year UG) with NA of experience OR Completed 3 year diploma after 10th with 1.5 years of experience in relevant field OR Previous relevant Qualification of NSQF Level (4) with 3 Years of experience in relevant field
<b>Minimum Level of Education for Training in School</b>	Not Applicable
<b>Pre-Requisite License or Training</b>	NA
<b>Minimum Job Entry Age</b>	18 Years
<b>Last Reviewed On</b>	NA
<b>Next Review Date</b>	18/02/2028
<b>NSQC Approval Date</b>	18/02/2025
<b>Version</b>	4.0
<b>Reference code on NQR</b>	QG-05-IT-03637-2025-V2-NASSCOM
<b>NQR Version</b>	4.0

## Qualification Pack

### SSC/N0958: Access API and application for security

#### Description

The OS unit is about accessing APIs and applications securely while ensuring compliance with security protocols to prevent unauthorized access and data breaches.

#### Scope

The scope covers the following :

- Application Security Assessment and Data Validation
- Application Security Assessment and Vulnerability Management
- Comprehensive Application Security and Penetration Testing

#### Elements and Performance Criteria

##### *Application Security Assessment and Data Validation*

To be competent, the user/individual on the job must be able to:

- PC1.** review and collect initial information about the application from available data
- PC2.** assess the importance of information by considering multiple influencing factors like nature of the data, source of the data, size of the data and others
- PC3.** identify the application type/category by considering various factors like Programming languages, React, Angular, Spring frameworks and others
- PC4.** demonstrate the ability to assess and implement API authentication, authorization, rate limiting, and data validation to ensure secure and efficient API operations
- PC5.** conduct targeted assessments to validate and ensure the security of API operations, addressing vulnerabilities related to authentication, authorization, and data integrity
- PC6.** implement API gateway security measures, including rate limiting and authentication, to ensure secure and efficient API operations
- PC7.** assess applications to identify and address misconfigurations and supply chain vulnerabilities, ensuring alignment with security standards and best practices
- PC8.** collect data on application patching and its interdependencies with IT infrastructure needs
- PC9.** prioritize vulnerabilities based on business objectives, potential impact, and exploitability

##### *Application Security Assessment and Vulnerability Management*

To be competent, the user/individual on the job must be able to:

- PC10.** secure infrastructure as code (IaC) templates (e.g., Terraform, CloudFormation) by identifying vulnerabilities, applying security best practices, and ensuring compliance with organizational security policies
- PC11.** utilize advanced vulnerability scanning tools such as Checkmarx, Veracode, or Snyk to identify security vulnerabilities in applications, analyze the results and mitigate risk
- PC12.** evaluate the security of containerized environments (e.g., Docker, Kubernetes) and implement measures to secure serverless functions (e.g., AWS Lambda, Azure Functions) to protect against vulnerabilities and threats
- PC13.** utilize PowerShell scripting to enhance application security



## Qualification Pack

- PC14.** isolate root causes of vulnerabilities and identify fixes, by including contextual information like architectural composition, exploitation methods, and probabilities of exposure
- PC15.** verify data to detect false positives and isolate individual vulnerabilities
- PC16.** perform threat modeling to uncover potential vulnerabilities and implement security measures from the outset of software design and architecture
- PC17.** create an application tracking system to capture and record essential information

### *Comprehensive Application Security and Penetration Testing*

To be competent, the user/individual on the job must be able to:

- PC18.** develop a plan for application penetration testing that addresses multiple parameters
- PC19.** test applications using various testing methods
- PC20.** utilize malware sandboxing techniques to analyze and isolate potential threats
- PC21.** execute penetration testing by employing automated scanning technologies, black box testing, and manual tests that leverage human insight to inform the process
- PC22.** document the security requirements for applications specified by clients and external stakeholders in the designated format throughout the application life cycle
- PC23.** record information and activities at each stage to create a comprehensive audit trail
- PC24.** ensure the secure storage of data gathered during the assessment, including details on vulnerabilities, analysis findings, and mitigation recommendations
- PC25.** automate the integration of results from static, dynamic, and interactive application security testing

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** fundamentals of application security, including secure coding practices, authentication mechanisms, encryption techniques, and security frameworks.
- KU2.** various application penetration testing methodologies, including static application security testing (SAST), dynamic application security testing (DAST), and interactive application security testing (IAST).
- KU3.** API security principles, including authentication, authorization, rate limiting, data validation, and API gateway security measures.
- KU4.** industry-standard vulnerability assessment tools such as Checkmarx, Veracode, and Snyk, and their application in identifying, analyzing, and mitigating security risks.
- KU5.** Secure infrastructure as code (IaC) principles, ensuring security compliance for Terraform, CloudFormation, and Kubernetes configurations.
- KU6.** malware sandboxing techniques for detecting and isolating threats in applications and executing penetration testing using automated scanning technologies.
- KU7.** threat modeling methodologies to identify potential vulnerabilities and implement security measures during the software design and architecture phases.
- KU8.** best practices for maintaining and documenting security requirements, vulnerability reports, and mitigation measures throughout the application lifecycle.

## Generic Skills (GS)

## Qualification Pack

User/individual on the job needs to know how to:

- GS1.** Analyze and interpret complex security data from vulnerability scanning tools to prioritize risks based on business impact and exploitability.
- GS2.** Apply critical thinking and problem-solving techniques to isolate root causes of vulnerabilities and recommend appropriate remediation strategies.
- GS3.** Utilize scripting languages such as PowerShell to automate security assessments and enhance application security operations.
- GS4.** Communicate effectively with stakeholders, including developers, security teams, and management, to ensure alignment on security requirements and mitigation strategies.
- GS5.** Maintain meticulous records of application assessments, penetration test results, and security compliance data for audit and regulatory purposes.
- GS6.** Adapt to emerging security threats, continuously updating knowledge on the latest attack vectors, security frameworks, and compliance standards.
- GS7.** Implement risk-based decision-making strategies, balancing security needs with business objectives to ensure optimal security measures.
- GS8.** Work efficiently in cross-functional teams, collaborating with developers, IT administrators, and cybersecurity professionals to enhance application security and maintain compliance.

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Application Security Assessment and Data Validation</i>	<b>12</b>	<b>20</b>	-	<b>9</b>
<b>PC1.</b> review and collect initial information about the application from available data	2	2	-	1
<b>PC2.</b> assess the importance of information by considering multiple influencing factors like nature of the data, source of the data, size of the data and others	1	2	-	1
<b>PC3.</b> identify the application type/category by considering various factors like Programming languages, React, Angular, Spring frameworks and others	1	2	-	1
<b>PC4.</b> demonstrate the ability to assess and implement API authentication, authorization, rate limiting, and data validation to ensure secure and efficient API operations	2	2	-	1
<b>PC5.</b> conduct targeted assessments to validate and ensure the security of API operations, addressing vulnerabilities related to authentication, authorization, and data integrity	2	2	-	1
<b>PC6.</b> implement API gateway security measures, including rate limiting and authentication, to ensure secure and efficient API operations	1	2	-	1
<b>PC7.</b> assess applications to identify and address misconfigurations and supply chain vulnerabilities, ensuring alignment with security standards and best practices	1	2	-	1
<b>PC8.</b> collect data on application patching and its interdependencies with IT infrastructure needs	1	2	-	1
<b>PC9.</b> prioritize vulnerabilities based on business objectives, potential impact, and exploitability	1	4	-	1
<i>Application Security Assessment and Vulnerability Management</i>	<b>9</b>	<b>16</b>	-	<b>6</b>



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC10.</b> secure infrastructure as code (IaC) templates (e.g., Terraform, CloudFormation) by identifying vulnerabilities, applying security best practices, and ensuring compliance with organizational security policies	1	3	-	1
<b>PC11.</b> utilize advanced vulnerability scanning tools such as Checkmarx, Veracode, or Snyk to identify security vulnerabilities in applications, analyze the results and mitigate risk	1	3	-	1
<b>PC12.</b> evaluate the security of containerized environments (e.g., Docker, Kubernetes) and implement measures to secure serverless functions (e.g., AWS Lambda, Azure Functions) to protect against vulnerabilities and threats	1	2	-	1
<b>PC13.</b> utilize PowerShell scripting to enhance application security	1	1	-	1
<b>PC14.</b> isolate root causes of vulnerabilities and identify fixes, by including contextual information like architectural composition, exploitation methods, and probabilities of exposure	1	2	-	-
<b>PC15.</b> verify data to detect false positives and isolate individual vulnerabilities	2	2	-	1
<b>PC16.</b> perform threat modeling to uncover potential vulnerabilities and implement security measures from the outset of software design and architecture	1	2	-	1
<b>PC17.</b> create an application tracking system to capture and record essential information	1	1	-	-
<i>Comprehensive Application Security and Penetration Testing</i>	<b>9</b>	<b>14</b>	-	<b>5</b>
<b>PC18.</b> develop a plan for application penetration testing that addresses multiple parameters	1	2	-	1
<b>PC19.</b> test applications using various testing methods	1	2	-	-
<b>PC20.</b> utilize malware sandboxing techniques to analyze and isolate potential threats	2	1	-	1



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC21.</b> execute penetration testing by employing automated scanning technologies, black box testing, and manual tests that leverage human insight to inform the process	1	2	-	-
<b>PC22.</b> document the security requirements for applications specified by clients and external stakeholders in the designated format throughout the application life cycle	1	2	-	1
<b>PC23.</b> record information and activities at each stage to create a comprehensive audit trail	1	1	-	-
<b>PC24.</b> ensure the secure storage of data gathered during the assessment, including details on vulnerabilities, analysis findings, and mitigation recommendations	1	2	-	1
<b>PC25.</b> automate the integration of results from static, dynamic, and interactive application security testing	1	2	-	1
<b>NOS Total</b>	<b>30</b>	<b>50</b>	<b>-</b>	<b>20</b>

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	SSC/N0958
<b>NOS Name</b>	Access API and application for security
<b>Sector</b>	IT-ITeS
<b>Sub-Sector</b>	
<b>Occupation</b>	Information and Cyber Security
<b>NSQF Level</b>	5
<b>Credits</b>	5
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	18/02/2025
<b>Next Review Date</b>	18/02/2028
<b>NSQF Clearance Date</b>	18/02/2025

## Qualification Pack

### SSC/N0959: Manage application security, hardening and vulnerability

#### Description

The OS unit is about implementing security measures, hardening applications, and addressing vulnerabilities to protect systems from potential threats.

#### Scope

The scope covers the following :

- Web and Cloud Security Assessment and Hardening
- Threat Intelligence and Security Assessment for Emerging Technologies
- Implement and Maintain Application Security Measures

#### Elements and Performance Criteria

##### *Web and Cloud Security Assessment and Hardening*

To be competent, the user/individual on the job must be able to:

- PC1.** locate all web servers and web applications on the network and secure their administrative interfaces
- PC2.** confirm that all web servers, web applications, and databases are updated with the latest patches and adhere to Security Technical Implementation Guides (STIGs) to ensure compliance with best practices
- PC3.** evaluate the list of systems and applications to identify and remove unauthorized instances and unnecessary functionalities to minimize the risk of exploitation
- PC4.** illustrate how Active Directory operates
- PC5.** detect and address attacks such as Kerberos ticket forging (Kerberos roasting)
- PC6.** apply hardening measures to strengthen domain controllers
- PC7.** review logs for web attacks and identify signs of compromise
- PC8.** implement application and database defenses such as firewalls
- PC9.** assess cloud platforms (AWS, Azure, GCP) along with their security features to protect internal servers of the organization
- PC10.** evaluate cloud infrastructure for potential vulnerabilities and verify that cloud environments comply with security best practices

##### *Threat Intelligence and Security Assessment for Emerging Technologies*

To be competent, the user/individual on the job must be able to:

- PC11.** utilize threat intelligence to identify and respond to emerging threats
- PC12.** customize assessments according to current threat data
- PC13.** stay informed about the latest threat indicators
- PC14.** assess IoT devices and their applications for potential security vulnerabilities like lack of encryption, insecure software updates, lack of authentication and others
- PC15.** establish safeguards to protect communications between devices



## Qualification Pack

- PC16.** evaluate the security of AI/ML models for vulnerabilities, biases, and potential adversarial attacks
- PC17.** ensure that cloud environments comply with security best practices and regularly evaluate and enhance the security posture using Cloud Security Posture Management (CSPM) tools

### *Implement and Maintain Application Security Measures*

To be competent, the user/individual on the job must be able to:

- PC18.** conduct fuzz testing to identify vulnerabilities in APIs and maintain ongoing monitoring for security breaches
- PC19.** work alongside development and operations teams to integrate security practices throughout the Software Development Life Cycle (SDLC) and automate security testing within Continuous Integration/Continuous Deployment (CI/CD) pipelines
- PC20.** review both frontend and backend platforms for identified vulnerabilities and assess available patches or updates
- PC21.** establish a security baseline for malware protection across servers, endpoints, and applications, ensuring regular signature updates and timely application of patch and security updates
- PC22.** collaborate with the application development team to identify, analyze, and mitigate security vulnerabilities, ensuring secure deployment and resolution of issues across the organization
- PC23.** educate business users on application vulnerabilities and the need for timely patching
- PC24.** ensure that IT infrastructure processes are redesigned to align with patch management requirements
- PC25.** investigate industry best practices for hardening applications to enhance security
- PC26.** record and document the outcomes generated by the tools and solutions implemented

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** The fundamentals of web server security, including hardening techniques, patch management, and Security Technical Implementation Guides (STIGs).
- KU2.** The structure and functioning of Active Directory, including security risks and mitigation strategies against attacks like Kerberos ticket forging (Kerberos roasting).
- KU3.** Threat intelligence methodologies to monitor, detect, and respond to emerging security threats effectively.
- KU4.** Cloud security principles and compliance best practices for platforms like AWS, Azure, and GCP, including Cloud Security Posture Management (CSPM) tools.
- KU5.** The role of firewalls, intrusion detection/prevention systems (IDS/IPS), and database security measures in protecting applications and infrastructure.
- KU6.** IoT security challenges, including encryption, authentication mechanisms, and software update best practices to mitigate potential vulnerabilities.
- KU7.** Secure Software Development Life Cycle (SDLC) and the importance of integrating security testing within Continuous Integration/Continuous Deployment (CI/CD) pipelines.
- KU8.** Security risks associated with AI/ML models, including bias, adversarial attacks, and ways to evaluate and mitigate vulnerabilities.

## Qualification Pack

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** Conduct security assessments of web applications, databases, and cloud infrastructure to identify vulnerabilities and compliance gaps.
- GS2.** Implement security configurations, patch management policies, and monitoring tools to maintain a strong security baseline across IT infrastructure.
- GS3.** Analyze threat intelligence reports and customize security assessments based on current threat landscapes.
- GS4.** Conduct fuzz testing and penetration testing on APIs and applications to identify and mitigate potential security risks.
- GS5.** Collaborate with cross-functional teams, including development and IT operations, to integrate security best practices into deployment and maintenance processes.
- GS6.** Educate business users and stakeholders on security best practices, vulnerability risks, and the importance of timely patch management.
- GS7.** Investigate and document security incidents, vulnerabilities, and remediation steps, ensuring detailed audit trails and compliance reporting.
- GS8.** Utilize automation tools to streamline security assessments, vulnerability scanning, and remediation processes for improved efficiency.

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Web and Cloud Security Assessment and Hardening</i>	<b>10</b>	<b>20</b>	-	<b>8</b>
<b>PC1.</b> locate all web servers and web applications on the network and secure their administrative interfaces	1	2	-	1
<b>PC2.</b> confirm that all web servers, web applications, and databases are updated with the latest patches and adhere to Security Technical Implementation Guides (STIGs) to ensure compliance with best practices	1	2	-	-
<b>PC3.</b> evaluate the list of systems and applications to identify and remove unauthorized instances and unnecessary functionalities to minimize the risk of exploitation	1	2	-	1
<b>PC4.</b> illustrate how Active Directory operates	1	2	-	1
<b>PC5.</b> detect and address attacks such as Kerberos ticket forging (Kerberos roasting)	1	2	-	-
<b>PC6.</b> apply hardening measures to strengthen domain controllers	1	2	-	1
<b>PC7.</b> review logs for web attacks and identify signs of compromise	1	2	-	1
<b>PC8.</b> implement application and database defenses such as firewalls	1	2	-	1
<b>PC9.</b> assess cloud platforms (AWS, Azure, GCP) along with their security features to protect internal servers of the organization	1	2	-	1
<b>PC10.</b> evaluate cloud infrastructure for potential vulnerabilities and verify that cloud environments comply with security best practices	1	2	-	1
<i>Threat Intelligence and Security Assessment for Emerging Technologies</i>	<b>8</b>	<b>18</b>	-	<b>7</b>
<b>PC11.</b> utilize threat intelligence to identify and respond to emerging threats	1	2	-	1



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC12.</b> customize assessments according to current threat data	1	2	-	1
<b>PC13.</b> stay informed about the latest threat indicators	1	3	-	1
<b>PC14.</b> assess IoT devices and their applications for potential security vulnerabilities like lack of encryption, insecure software updates, lack of authentication and others	1	3	-	1
<b>PC15.</b> establish safeguards to protect communications between devices	1	2	-	1
<b>PC16.</b> evaluate the security of AI/ML models for vulnerabilities, biases, and potential adversarial attacks	1	3	-	1
<b>PC17.</b> ensure that cloud environments comply with security best practices and regularly evaluate and enhance the security posture using Cloud Security Posture Management (CSPM) tools	2	3	-	1
<i>Implement and Maintain Application Security Measures</i>	<b>12</b>	<b>12</b>	-	<b>5</b>
<b>PC18.</b> conduct fuzz testing to identify vulnerabilities in APIs and maintain ongoing monitoring for security breaches	1	2	-	-
<b>PC19.</b> work alongside development and operations teams to integrate security practices throughout the Software Development Life Cycle (SDLC) and automate security testing within Continuous Integration/Continuous Deployment (CI/CD) pipelines	1	2	-	1
<b>PC20.</b> review both frontend and backend platforms for identified vulnerabilities and assess available patches or updates	1	1	-	-
<b>PC21.</b> establish a security baseline for malware protection across servers, endpoints, and applications, ensuring regular signature updates and timely application of patch and security updates	2	1	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC22.</b> collaborate with the application development team to identify, analyze, and mitigate security vulnerabilities, ensuring secure deployment and resolution of issues across the organization	1	1	-	1
<b>PC23.</b> educate business users on application vulnerabilities and the need for timely patching	3	1	-	1
<b>PC24.</b> ensure that IT infrastructure processes are redesigned to align with patch management requirements	1	1	-	-
<b>PC25.</b> investigate industry best practices for hardening applications to enhance security	1	1	-	1
<b>PC26.</b> record and document the outcomes generated by the tools and solutions implemented	1	2	-	1
<b>NOS Total</b>	<b>30</b>	<b>50</b>	<b>-</b>	<b>20</b>

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	SSC/N0959
<b>NOS Name</b>	Manage application security, hardening and vulnerability
<b>Sector</b>	IT-ITeS
<b>Sub-Sector</b>	
<b>Occupation</b>	Information and Cyber Security
<b>NSQF Level</b>	5
<b>Credits</b>	5
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	18/02/2025
<b>Next Review Date</b>	18/02/2028
<b>NSQC Clearance Date</b>	18/02/2025

## Qualification Pack

# SSC/N0960: Oversee the Cloud security of deployed applications and solutions to detect potential breaches and compromises

## Description

The OS unit is about monitoring cloud security for deployed applications and solutions to detect potential breaches and compromises, ensuring robust protection against cyber threats.

## Scope

The scope covers the following :

- Application Security Monitoring and Threat Mitigation
- Threat Analysis, Incident Management, and Risk Mitigation

## Elements and Performance Criteria

### *Application Security Monitoring and Threat Mitigation*

To be competent, the user/individual on the job must be able to:

- PC1.** confirm the scope of application assets and system components to be monitored with relevant authorized personnel
- PC2.** execute PowerShell syntax and basic commands effectively to automate tasks and enhance system administration
- PC3.** automate routine tasks and perform system administration efficiently by developing and executing security scripts using PowerShell
- PC4.** define and establish operational processes for log management
- PC5.** identify and capture all the key events and activity logs as per established format using appropriate tools and infrastructure
- PC6.** Conduct comprehensive security assessments of applications to identify vulnerabilities, assess potential risks, and ensure protection against threats such as hacking attempts, phishing, malware, and ransomware.
- PC7.** Implement and oversee security controls within software development to mitigate risks, ensuring that all applications adhere to industry security standards and protect against potential cyberattacks.
- PC8.** Perform real-time monitoring and threat analysis to detect and respond to security breaches, employing techniques to safeguard the organization from malware, ransomware, and other forms of cyber threats.
- PC9.** create secure sandbox environments to isolate threats
- PC10.** use sandbox environments to analyze malware behavior, detect malicious files, and assess associated risks

### *Threat Analysis, Incident Management, and Risk Mitigation*

To be competent, the user/individual on the job must be able to:

- PC11.** perform comprehensive analysis to uncover underlying security issues and implement long-term fixes and mitigation strategies to address identified vulnerabilities



## Qualification Pack

- PC12.** collaborate with the organization's computer network defense (CND) team to confirm network alerts
- PC13.** analyze the information collected to achieve situational awareness and assess the level of threat potential through event correlation
- PC14.** classify the urgency of recognized risks by assessing their likelihood of happening and potential consequences according to organizational procedures and policies
- PC15.** identify the necessary steps to assess and address recognized risks
- PC16.** log incidents in ticketing systems if any suspicious findings arise during the analysis
- PC17.** classify the service request according to the organization's processes and policies
- PC18.** allocate the ticket to the appropriate individuals based on the type of risk, in accordance with organizational procedures
- PC19.** arrange the service requests based on the organization's guidelines
- PC20.** coordinate with the appropriate personnel to ensure actions are taken on the tickets raised within the specified timelines
- PC21.** seek assistance or guidance from a specialist if the issue falls outside their knowledge or expertise
- PC22.** document the outcomes of monitoring, ticket creation, and ticket resolution activities using standardized forms in accordance with organizational protocols
- PC23.** adhere to applicable laws, regulations, policies, and guidelines
- PC24.** keep track of external data sources, such as CND vendor websites, Computer Emergency Response Teams, SANS, and Security Focus, to identify security issues that could affect the organization
- PC25.** conduct telemetry monitoring to detect issues with the security platform

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** The fundamental concepts of cybersecurity, including threat analysis, malware detection, incident management, and risk mitigation strategies.
- KU2.** The principles of log management, event correlation, and telemetry monitoring to identify security threats and anomalies in applications and systems.
- KU3.** The process of PowerShell scripting and automation techniques to streamline security operations, perform system administration, and manage cybersecurity tasks efficiently.
- KU4.** Industry security standards, regulatory requirements, and organizational security policies, including compliance with cybersecurity laws and guidelines.
- KU5.** The functionalities and application of sandbox environments to isolate and analyze malware, detect malicious files, and assess their impact on organizational security.
- KU6.** The different types of cyber threats such as phishing, hacking attempts, ransomware, and malware, along with appropriate preventive and response strategies.
- KU7.** The incident response lifecycle, including threat detection, classification, escalation procedures, ticketing systems, and risk assessment protocols.
- KU8.** The use of external cybersecurity data sources such as CND vendor websites, Computer Emergency Response Teams (CERTs), SANS, and Security Focus for tracking emerging threats.

## Qualification Pack

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** Execute PowerShell commands effectively to automate security tasks and enhance system administration.
- GS2.** Implement security assessments for applications and IT infrastructure, identifying vulnerabilities and ensuring compliance with security standards.
- GS3.** Perform real-time monitoring, analyze security logs, and correlate events to detect potential threats and security breaches.
- GS4.** Develop and maintain operational processes for logging key security events using appropriate tools and infrastructure.
- GS5.** Use sandboxing techniques to safely analyze malware behavior and evaluate potential security threats before they impact the system.
- GS6.** Log incidents accurately in ticketing systems, classify risks based on organizational policies, and escalate unresolved security issues to the appropriate teams.
- GS7.** Collaborate with cybersecurity and IT teams to implement and enforce security measures across software development and operational environments.
- GS8.** Document findings, generate security reports, and maintain compliance records to ensure transparency and alignment with cybersecurity regulations.

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Application Security Monitoring and Threat Mitigation</i>	<b>15</b>	<b>20</b>	-	<b>9</b>
<b>PC1.</b> confirm the scope of application assets and system components to be monitored with relevant authorized personnel	1	2	-	1
<b>PC2.</b> execute PowerShell syntax and basic commands effectively to automate tasks and enhance system administration	2	2	-	-
<b>PC3.</b> automate routine tasks and perform system administration efficiently by developing and executing security scripts using PowerShell	2	2	-	1
<b>PC4.</b> define and establish operational processes for log management	2	2	-	1
<b>PC5.</b> identify and capture all the key events and activity logs as per established format using appropriate tools and infrastructure	2	2	-	1
<b>PC6.</b> Conduct comprehensive security assessments of applications to identify vulnerabilities, assess potential risks, and ensure protection against threats such as hacking attempts, phishing, malware, and ransomware.	1	2	-	1
<b>PC7.</b> Implement and oversee security controls within software development to mitigate risks, ensuring that all applications adhere to industry security standards and protect against potential cyberattacks.	1	2	-	1
<b>PC8.</b> Perform real-time monitoring and threat analysis to detect and respond to security breaches, employing techniques to safeguard the organization from malware, ransomware, and other forms of cyber threats.	1	2	-	1
<b>PC9.</b> create secure sandbox environments to isolate threats	1	2	-	1
<b>PC10.</b> use sandbox environments to analyze malware behavior, detect malicious files, and assess associated risks	2	2	-	1



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Threat Analysis, Incident Management, and Risk Mitigation</i>	<b>15</b>	<b>30</b>	-	<b>11</b>
<b>PC11.</b> perform comprehensive analysis to uncover underlying security issues and implement long-term fixes and mitigation strategies to address identified vulnerabilities	2	2	-	1
<b>PC12.</b> collaborate with the organization's computer network defense (CND) team to confirm network alerts	1	2	-	1
<b>PC13.</b> analyze the information collected to achieve situational awareness and assess the level of threat potential through event correlation	1	2	-	1
<b>PC14.</b> classify the urgency of recognized risks by assessing their likelihood of happening and potential consequences according to organizational procedures and policies	1	2	-	-
<b>PC15.</b> identify the necessary steps to assess and address recognized risks	1	2	-	1
<b>PC16.</b> log incidents in ticketing systems if any suspicious findings arise during the analysis	1	2	-	-
<b>PC17.</b> classify the service request according to the organization's processes and policies	1	2	-	-
<b>PC18.</b> allocate the ticket to the appropriate individuals based on the type of risk, in accordance with organizational procedures	1	2	-	1
<b>PC19.</b> arrange the service requests based on the organization's guidelines	1	2	-	1
<b>PC20.</b> coordinate with the appropriate personnel to ensure actions are taken on the tickets raised within the specified timelines	-	2	-	1
<b>PC21.</b> seek assistance or guidance from a specialist if the issue falls outside their knowledge or expertise	-	2	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC22.</b> document the outcomes of monitoring, ticket creation, and ticket resolution activities using standardized forms in accordance with organizational protocols	1	2	-	1
<b>PC23.</b> adhere to applicable laws, regulations, policies, and guidelines	1	2	-	1
<b>PC24.</b> keep track of external data sources, such as CND vendor websites, Computer Emergency Response Teams, SANS, and Security Focus, to identify security issues that could affect the organization	2	2	-	1
<b>PC25.</b> conduct telemetry monitoring to detect issues with the security platform	1	2	-	1
<b>NOS Total</b>	<b>30</b>	<b>50</b>	<b>-</b>	<b>20</b>

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	SSC/N0960
<b>NOS Name</b>	Oversee the Cloud security of deployed applications and solutions to detect potential breaches and compromises
<b>Sector</b>	IT-ITeS
<b>Sub-Sector</b>	
<b>Occupation</b>	Information and Cyber Security
<b>NSQF Level</b>	5
<b>Credits</b>	5
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	18/02/2025
<b>Next Review Date</b>	18/02/2028
<b>NSQC Clearance Date</b>	18/02/2025

## Qualification Pack

### DGT/VSQ/N0102: Employability Skills (60 Hours)

#### Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

#### Scope

The scope covers the following :

- Introduction to Employability Skills
- Constitutional values - Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Career Development & Goal Setting
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

#### Elements and Performance Criteria

##### *Introduction to Employability Skills*

To be competent, the user/individual on the job must be able to:

- PC1.** identify employability skills required for jobs in various industries
- PC2.** identify and explore learning and employability portals

##### *Constitutional values - Citizenship*

To be competent, the user/individual on the job must be able to:

- PC3.** recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.
- PC4.** follow environmentally sustainable practices

##### *Becoming a Professional in the 21st Century*

To be competent, the user/individual on the job must be able to:

- PC5.** recognize the significance of 21st Century Skills for employment
- PC6.** practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life

##### *Basic English Skills*

To be competent, the user/individual on the job must be able to:



## Qualification Pack

- PC7.** use basic English for everyday conversation in different contexts, in person and over the telephone
- PC8.** read and understand routine information, notes, instructions, mails, letters etc. written in English
- PC9.** write short messages, notes, letters, e-mails etc. in English

### *Career Development & Goal Setting*

To be competent, the user/individual on the job must be able to:

- PC10.** understand the difference between job and career
- PC11.** prepare a career development plan with short- and long-term goals, based on aptitude

### *Communication Skills*

To be competent, the user/individual on the job must be able to:

- PC12.** follow verbal and non-verbal communication etiquette and active listening techniques in various settings
- PC13.** work collaboratively with others in a team

### *Diversity & Inclusion*

To be competent, the user/individual on the job must be able to:

- PC14.** communicate and behave appropriately with all genders and PwD
- PC15.** escalate any issues related to sexual harassment at workplace according to POSH Act

### *Financial and Legal Literacy*

To be competent, the user/individual on the job must be able to:

- PC16.** select financial institutions, products and services as per requirement
- PC17.** carry out offline and online financial transactions, safely and securely
- PC18.** identify common components of salary and compute income, expenses, taxes, investments etc
- PC19.** identify relevant rights and laws and use legal aids to fight against legal exploitation

### *Essential Digital Skills*

To be competent, the user/individual on the job must be able to:

- PC20.** operate digital devices and carry out basic internet operations securely and safely
- PC21.** use e- mail and social media platforms and virtual collaboration tools to work effectively
- PC22.** use basic features of word processor, spreadsheets, and presentations

### *Entrepreneurship*

To be competent, the user/individual on the job must be able to:

- PC23.** identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research
- PC24.** develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion
- PC25.** identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity

### *Customer Service*

To be competent, the user/individual on the job must be able to:

- PC26.** identify different types of customers
- PC27.** identify and respond to customer requests and needs in a professional manner.



## Qualification Pack

**PC28.** follow appropriate hygiene and grooming standards

*Getting ready for apprenticeship & Jobs*

To be competent, the user/individual on the job must be able to:

**PC29.** create a professional Curriculum vitae (Résumé)

**PC30.** search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively

**PC31.** apply to identified job openings using offline /online methods as per requirement

**PC32.** answer questions politely, with clarity and confidence, during recruitment and selection

**PC33.** identify apprenticeship opportunities and register for it as per guidelines and requirements

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

**KU1.** need for employability skills and different learning and employability related portals

**KU2.** various constitutional and personal values

**KU3.** different environmentally sustainable practices and their importance

**KU4.** Twenty first (21st) century skills and their importance

**KU5.** how to use English language for effective verbal (face to face and telephonic) and written communication in formal and informal set up

**KU6.** importance of career development and setting long- and short-term goals

**KU7.** about effective communication

**KU8.** POSH Act

**KU9.** Gender sensitivity and inclusivity

**KU10.** different types of financial institutes, products, and services

**KU11.** how to compute income and expenditure

**KU12.** importance of maintaining safety and security in offline and online financial transactions

**KU13.** different legal rights and laws

**KU14.** different types of digital devices and the procedure to operate them safely and securely

**KU15.** how to create and operate an e- mail account and use applications such as word processors, spreadsheets etc.

**KU16.** how to identify business opportunities

**KU17.** types and needs of customers

**KU18.** how to apply for a job and prepare for an interview

**KU19.** apprenticeship scheme and the process of registering on apprenticeship portal

## Generic Skills (GS)

User/individual on the job needs to know how to:

**GS1.** read and write different types of documents/instructions/correspondence

**GS2.** communicate effectively using appropriate language in formal and informal settings

## Qualification Pack

- GS3.** behave politely and appropriately with all
- GS4.** how to work in a virtual mode
- GS5.** perform calculations efficiently
- GS6.** solve problems effectively
- GS7.** pay attention to details
- GS8.** manage time efficiently
- GS9.** maintain hygiene and sanitization to avoid infection

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Introduction to Employability Skills</i>	<b>1</b>	<b>1</b>	-	-
<b>PC1.</b> identify employability skills required for jobs in various industries	-	-	-	-
<b>PC2.</b> identify and explore learning and employability portals	-	-	-	-
<i>Constitutional values - Citizenship</i>	<b>1</b>	<b>1</b>	-	-
<b>PC3.</b> recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.	-	-	-	-
<b>PC4.</b> follow environmentally sustainable practices	-	-	-	-
<i>Becoming a Professional in the 21st Century</i>	<b>2</b>	<b>4</b>	-	-
<b>PC5.</b> recognize the significance of 21st Century Skills for employment	-	-	-	-
<b>PC6.</b> practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life	-	-	-	-
<i>Basic English Skills</i>	<b>2</b>	<b>3</b>	-	-
<b>PC7.</b> use basic English for everyday conversation in different contexts, in person and over the telephone	-	-	-	-
<b>PC8.</b> read and understand routine information, notes, instructions, mails, letters etc. written in English	-	-	-	-
<b>PC9.</b> write short messages, notes, letters, e-mails etc. in English	-	-	-	-
<i>Career Development &amp; Goal Setting</i>	<b>1</b>	<b>2</b>	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC10.</b> understand the difference between job and career	-	-	-	-
<b>PC11.</b> prepare a career development plan with short- and long-term goals, based on aptitude	-	-	-	-
<i>Communication Skills</i>	<b>2</b>	<b>2</b>	-	-
<b>PC12.</b> follow verbal and non-verbal communication etiquette and active listening techniques in various settings	-	-	-	-
<b>PC13.</b> work collaboratively with others in a team	-	-	-	-
<i>Diversity &amp; Inclusion</i>	<b>1</b>	<b>2</b>	-	-
<b>PC14.</b> communicate and behave appropriately with all genders and PwD	-	-	-	-
<b>PC15.</b> escalate any issues related to sexual harassment at workplace according to POSH Act	-	-	-	-
<i>Financial and Legal Literacy</i>	<b>2</b>	<b>3</b>	-	-
<b>PC16.</b> select financial institutions, products and services as per requirement	-	-	-	-
<b>PC17.</b> carry out offline and online financial transactions, safely and securely	-	-	-	-
<b>PC18.</b> identify common components of salary and compute income, expenses, taxes, investments etc	-	-	-	-
<b>PC19.</b> identify relevant rights and laws and use legal aids to fight against legal exploitation	-	-	-	-
<i>Essential Digital Skills</i>	<b>3</b>	<b>4</b>	-	-
<b>PC20.</b> operate digital devices and carry out basic internet operations securely and safely	-	-	-	-
<b>PC21.</b> use e- mail and social media platforms and virtual collaboration tools to work effectively	-	-	-	-
<b>PC22.</b> use basic features of word processor, spreadsheets, and presentations	-	-	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Entrepreneurship</i>	<b>2</b>	<b>3</b>	-	-
<b>PC23.</b> identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research	-	-	-	-
<b>PC24.</b> develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion	-	-	-	-
<b>PC25.</b> identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity	-	-	-	-
<i>Customer Service</i>	<b>1</b>	<b>2</b>	-	-
<b>PC26.</b> identify different types of customers	-	-	-	-
<b>PC27.</b> identify and respond to customer requests and needs in a professional manner.	-	-	-	-
<b>PC28.</b> follow appropriate hygiene and grooming standards	-	-	-	-
<i>Getting ready for apprenticeship &amp; Jobs</i>	<b>2</b>	<b>3</b>	-	-
<b>PC29.</b> create a professional Curriculum vitae (Résumé)	-	-	-	-
<b>PC30.</b> search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively	-	-	-	-
<b>PC31.</b> apply to identified job openings using offline /online methods as per requirement	-	-	-	-
<b>PC32.</b> answer questions politely, with clarity and confidence, during recruitment and selection	-	-	-	-
<b>PC33.</b> identify apprenticeship opportunities and register for it as per guidelines and requirements	-	-	-	-
<b>NOS Total</b>	<b>20</b>	<b>30</b>	-	-

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	DGT/VSQ/N0102
<b>NOS Name</b>	Employability Skills (60 Hours)
<b>Sector</b>	Cross Sectoral
<b>Sub-Sector</b>	Professional Skills
<b>Occupation</b>	Employability
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	30/04/2025
<b>Next Review Date</b>	30/04/2028
<b>NSQC Clearance Date</b>	30/04/2025

## Assessment Guidelines and Assessment Weightage

### Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/ training center based on these criteria.
5. In case of successfully passing only certain number of NOSs, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.
6. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.
7. Candidate needs to achieve 70% or more for successfully passing the QP.

## Qualification Pack

**Minimum Aggregate Passing % at QP Level : 70**

(Please note: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

## Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
SSC/N0958.Access API and application for security	30	50	0	20	100	28
SSC/N0959.Manage application security, hardening and vulnerability	30	50	0	20	100	28
SSC/N0960.Oversee the Cloud security of deployed applications and solutions to detect potential breaches and compromises	30	50	0	20	100	28
DGT/VSQ/N0102.Employability Skills (60 Hours)	20	30	-	-	50	16
<b>Total</b>	<b>110</b>	<b>180</b>	<b>-</b>	<b>60</b>	<b>350</b>	<b>100</b>

## Qualification Pack

### Acronyms

<b>NOS</b>	National Occupational Standard(s)
<b>NSQF</b>	National Skills Qualifications Framework
<b>QP</b>	Qualifications Pack
<b>TVET</b>	Technical and Vocational Education and Training

## Qualification Pack

### Glossary

<b>Sector</b>	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
<b>Sub-sector</b>	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
<b>Occupation</b>	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
<b>Job role</b>	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
<b>Occupational Standards (OS)</b>	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
<b>Performance Criteria (PC)</b>	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
<b>National Occupational Standards (NOS)</b>	NOS are occupational standards which apply uniquely in the Indian context.
<b>Qualifications Pack (QP)</b>	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
<b>Unit Code</b>	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
<b>Unit Title</b>	Unit title gives a clear overall statement about what the incumbent should be able to do.
<b>Description</b>	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
<b>Scope</b>	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.



### Qualification Pack

<b>Knowledge and Understanding (KU)</b>	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
<b>Organisational Context</b>	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
<b>Technical Knowledge</b>	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
<b>Core Skills/ Generic Skills (GS)</b>	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
<b>Electives</b>	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
<b>Options</b>	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.